

# SHANNON FRANKS

CONSULTANT | AUDITOR



## CAREER AND EXPERIENCE OVERVIEW

Shannon's role, as a Consultant and Auditor for QSolutions Group, includes the following:

- Investigation and analysis of factors leading to accidents and development of interventions to prevent reoccurrence
- 3rd party review and analysis of major health and safety incidents including examination to determine primary contributing factors.
- Conduct on-site auditing, inspections and report writing for Gap Analysis purposes
- Assisting clients to develop Quality, Safety and Environmental Management Systems relevant to their organisation and industry.
- Design, development and implementation of integrated business management systems to meet the relevant standards; ISO 9001, ISO 14001 and ISO 45001, the Office of the Federal Safety Commission, Government specific Pre-Qualification schemes including construction and Department of Transport and Main road prequalification.
- Auditor for a JASANZ accredited 3rd Party Certification Body for ISO 9001, ISO 14001, ISO 45001 and previous AS/NZS 4801 and OHSAS 18001.
- On-site Health and Safety Training for clients, including toolbox, inductions, pre-start meetings.
- Onsite inductions and internal training sessions.
- Interpretation and delivery of advice with regards to contractual requirements, government regulations and industry good practice in relation to the needs of the client's business.

## QUALIFICATIONS AND ACCREDITATIONS

- Bachelor of Accident Forensics
- Bachelor of Occupational Health and Safety (ongoing)
- Diploma of Work Health and Safety
- Certificate I in Financial Services
- Certificate II in Community Pharmacy
- Certificate I in Information, Digital Media and Technology
- General Safety Induction (Construction Industry)

## WORK HISTORY

QSolutions Group | Consultant / Auditor (April 2021 – Current)

Yeppoon Day and Night Pharmacy | Pharmacy Assistant (2016 – 2021)

